

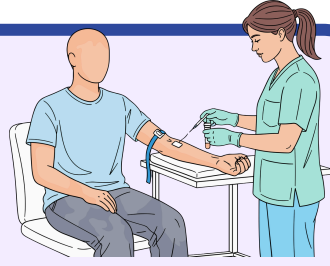
10 RESPONSIBILITIES OF PATIENT AND FAMILY



KEMENTERIAN KESIHATAN MALAYSIA
HOSPITAL BINTULU

1 | BE COOPERATIVE

During a physical examination or treatment.



2 | MAINTAINING PERSONAL ETHICS

In order not to disturb the comfort of others; and to comply with dress etiquette when visiting government premises

3 | UNDERSTANDING TREATMENTS & PROCEDURES

Ask questions if you are unclear about a treatment or procedure.

4 | NOT ABUSING THE FACILITIES

Maintaining hospital facilities and amenities well.

6 | BRING A VALID IDENTIFICATION DOCUMENT (ORIGINAL)

Example: Identity Card/Passport, Birth Certificate, Marriage Certificate, School Letter, Employer Confirmation/Guarantee Letter (GL), Disabled Card/Welfare Card (any required)

7 | COMPLY WITH POLICIES & REGULATIONS

Please comply to :-

- Visiting Hour.
- Park your vehicle in the designated area.
- Care or dietary advice & scheduled appointments .

Smoking, carrying sharp objects, recording videos or taking photos **is prohibited.**

9 | PAY TREATMENT BILLS BEFORE DISCHARGE



8 | BE RESPONSIBLE FOR YOUR OWN DECISIONS

If you choose to refuse the treatment recommended by the hospital.

(DISCHARGE AT OWN RISK)

10 | RESPECTING AND GIVING COOPERATION TO HEALTHCARE PROVIDERS



Harassing, obstructing or assaulting a public servant on duty is a **SERIOUS CRIMINAL OFFENSE.**

Can be prosecuted under the Penal Code (Act 574)



5 | PROVIDE COMPLETE & ACCURATE INFORMATION

Such as treatment history, family health history, medication history, social history, medical treatment currently being received from other professional medical practitioners or from traditional medical practitioners.

